



SHELTER
MOVERS
TRANSIT
SECOURS



sheltermovers.com | transitsecours.com

*You found the courage to leave.
We'll find the hands to help.*



Our Mission

Shelter Movers is a national, volunteer-powered charitable organization providing moving and storage services at no cost to individuals and families fleeing abuse. We collaborate with local businesses and community agencies to support people, primarily women and children, as they transition to a life free of violence.



Domestic abuse is a reality in Canada for too many women and their children. [...] I was so deeply touched to meet the team at Shelter Movers, which helps women transition to shelters - but also into new homes, new lives and newly found freedom."

— Sophie Grégoire Trudeau,
Gender Equality Advocate



Our Process

Referral

Clients may be referred through our website, by email or by phone (see reverse).

Intake & Coordination

Our Intake Team will reply to gather safety and logistical information. Next, a Move Coordinator will contact the client and begin coordinating resources (vehicles, volunteers, interpreters, security personnel, pet fostering) to support the move according to the client's needs and priorities.

Moving Day

A move team will accompany the client to pack, transport and store belongings at no cost. A Lead Mover will serve as the client's main point of contact throughout the move.

“With an energetic kid, strained financially and scared, [Shelter Movers] removed so much worry and allowed me to start my life with my child sooner than I expected.”
— Shelter Movers Client

Moving Services



Urgent Exit

Moving a client from their current home to a shelter or safe space.



Escorted Move

Escorting a client to their former home with security accompaniment to retrieve their belongings.



Resettlement Move

Transporting a client and their belongings from a shelter to their new home.

FAQs

Do you store furniture for free?

Yes, we offer no-cost storage, space permitting, at several sites.

How much can you move?

We can move up to a two bedroom apartment, at times more.

Will you move children and pets?

Yes, we can accommodate transportation of children and pets.

Do you only serve women and children?

No, we serve all survivors of abuse, regardless of their background or identity.

How are you funded?

We rely primarily on individual donations, corporate partnerships, grants and fundraising events.

To learn more, visit sheltermovers.com/faq

Get Involved



Volunteer

Join our incredible community of volunteers and start creating an immediate, lasting impact on the families in your community. Give back, make friends, learn new skills and help shape the future of Shelter Movers.

To find out more, visit sheltermovers.com/volunteer



Donate

Your donation helps to rent trucks, train volunteers and purchase supplies. Internally, it costs only \$250 to move one family and their belongings out of an abusive household.

To make a difference, visit sheltermovers.com/donate

“ This work needs to be done. Gender-based violence happens every day in every town in Canada. As a volunteer, when you're driving off in that empty cargo van, you know our clients are starting a new chapter in their lives. — Alyssa, Shelter Movers Volunteer



To request a move

Shelter Movers' service is available by referral. Referring agencies typically include: shelter staff, social workers, healthcare providers, community-based organizations and police. Shelter Movers does not currently accept self-referrals.

To access our service, referred clients must be moving as a result of past or present abuse. Abuse occurs in many forms, e.g. financial, physical, psychological.

Toll free: 855.203.6252


Email: infowaterloo@sheltermovers.com

To access a crisis hotline:


Kitchener/Waterloo

 519-742-5894

Cambridge

 519-653-2422

Assaulted Women's Helpline

 855-745-2616

If you are in danger, call 911 or your local police service immediately.

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We are a federally registered charitable organization regulated under the Income Tax Act #776372492RR0001.